# Back To You can help you file your Request for Reimbursement

# with your Health Insurance Company

When a cranial prosthesis (a wig) is prescribed due to medical-related hair loss, you may be eligible for reimbursement from your health insurance. **Back To You** can help you submit the request for reimbursement.

Just like the fitting for other prosthetics devises, the amount listed by health insurance companies as covered or reimbursable for a cranial prosthesis includes the styling services. The price listed for wigs available from **Back To You** includes a consultation, fitting and haircut.

#### What to do:

- 1. Obtain from your Doctor a prescription for a "Cranial Prosthesis" which includes your medical diagnosis that has caused your hair loss and a statement explaining the extent of your hair loss due to your medical condition and/or medical treatment that caused your hair loss.
- 2. Contact your Health Insurance Company to find out what they reimburse for a Cranial Prosthetic **billing** codes S8095 and A9282
- 3. Take pictures of yourself without the wig to show that the claim is related to your medical-related hair loss and is not for cosmetic purposes.

You (or **Back To You**, if you would like **Back To You** to submit on your behalf) will need to submit the following to request reimbursement from your health insurance carrier:

- 1. The prescription and letter from your doctor;
- 2. Your picture without the wig; and
- 3. The receipt from **Back To You** for the cranial prosthesis that will contain the Healthcare Common Procedure Coding Systems (HCPCS) codes: S8095 and A9282 required by health insurance companies.

## Insurance Disclaimer:

**Back To You** is happy to help by submitting your request for health insurance reimbursement to your insurance company. This is not a guarantee of eligibility of benefits or payment by the insurance company. Your plan benefits are subject to all the terms, conditions, limitations and exclusions of your individual insurance plan. You are responsible for payment to **Back To You** at the time your wig is ordered. It is important to review your health insurance benefits in detail to determine whether any or all charges you incur with **Back To You** are covered expenses under your particular insurance plan relating to 'prosthesis' or 'prosthetic devices.'

## Grant Programs:

**National Alopecia Areata Foundation**. For individuals whom have been affected by Alopecia Areata, the National Alopecia Areata Foundation, may provide a grant up to \$500 to purchase a wig. The program, called "The Ascot Fund," is for individuals who are either financially disadvantaged, not insured, under-insured (no coverage for wig), or unemployed. For more information, you can visit National Alopecia Areata Foundation at http://www.naaf.org/

American Cancer Society. For those who qualify for financial assistance in purchasing a wig, the American Cancer Society will issue a voucher for up to \$75; however, you must meet certain financial requirements and apply for this voucher <u>before</u> purchasing the wig. For more information, you can visit the American Cancer Society at http://www.cancer.org/

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