



How to file your Request for Reimbursement from your Health Insurance Company

When a cranial prosthesis (a wig or topper) is prescribed due to medically related hair loss, you may be eligible for reimbursement from your health insurance. **Back To You** is not an In-Network Provider. However, we can help you submit your request for reimbursement.

The price listed for wigs available from **Back To You** includes a consultation, fitting and haircut. Just like the fitting for other prosthetics devices, the amount listed by health insurance companies as covered or reimbursable includes the styling services.

What to do:

1. Obtain from your Doctor a prescription for a "Cranial Prosthesis" which includes your medical diagnosis that has caused your hair loss.
2. Contact your Health Insurance Company to find out what they will reimburse for a Cranial Prosthetic – **billing codes S8095 and A9282** - **Back To You includes these codes on our receipt.**
3. Take pictures of yourself without the wig to show that your claim is medically related and is not for cosmetic purposes.

Submit all of the above along with your Back To You receipt to request reimbursement from your health insurance.

Insurance Disclaimer:

Back To You is happy to help by submitting your request for health insurance reimbursement to your insurance company. This is not a guarantee of eligibility of benefits or payment by the insurance company. Your plan benefits are subject to all the terms, conditions, limitations and exclusions of your individual insurance plan. You are responsible for payment to **Back To You** at the time your wig is ordered. It is important to review your health insurance benefits in detail to determine whether any or all charges you incur with **Back To You** are covered expenses under your particular insurance plan relating to 'prosthesis' or 'prosthetic devices.'

Grant Programs:

National Alopecia Areata Foundation. For individuals whom have been affected by Alopecia Areata, the National Alopecia Areata Foundation, may provide a grant up to \$500 to purchase a wig. The program, called "The Ascot Fund," is for individuals who are either financially disadvantaged, not insured, under-insured (no coverage for wig), or unemployed. For more information, you can visit National Alopecia Areata Foundation at <http://www.naaf.org/>

American Cancer Society. For those who qualify for financial assistance in purchasing a wig, the American Cancer Society will issue a voucher for up to \$75; however, you must meet certain financial requirements and apply for this voucher before purchasing the wig. For more information, you can visit the American Cancer Society at <http://www.cancer.org/>

Back To You

509 Gramercy Dr.
Marietta, GA 30068



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Tax ID #823577555

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